# Medical Management Plan 2017 – 2018

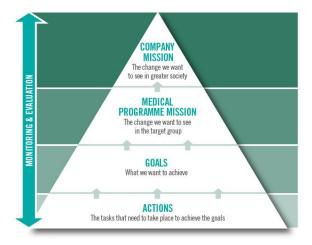
Cochabamba, Bolivia



## **About the Medical Management Plans**

This document explains the bigger picture of our projects in Bolivia and how the combined daily tasks of all of our volunteers help us to achieve long term goals. By following Task Lists, our volunteers work towards our Goals, through which we contribute to our Medical Programme Mission which combined with our other projects, helps us to reach our Company Mission.

Here we will lay out the priorities, resources, monitoring tools and evaluation systems used to make our ambition a reality.



### Our Resources

#### **Human Resources**

- Volunteers are of course our primary resource to achieve our goals. We welcome over 2,300 Medical volunteers per year globally.
- The staff at our placements support and facilitate our actions
- Over 600 Projects Abroad staff members provide the structure we need for worthwhile projects.

#### **Physical Resources**

- With over 50 Projects
   Abroad offices worldwide,
   there is always somewhere
   for volunteers to work
   together and share
   experiences
- We provide all necessary materials for medical outreaches

#### **Online Resources**

- Our Volunteer Resources
   Database shares thousands
   of ideas among our
   community
- Online reports are used to track our projects all over the world
- Personalised
   MyProjectsAbroad
   webpages prepare each
   volunteer for their Medical
   project.

#### **Financial Resources**

- Funds for all of Projects
   Abroad's work come solely
   from volunteer placement
   fees. These are distributed via
   monthly budgets, to ensure
   fair allocation of funds for
   each destination.
- Occasionally the Projects
   Abroad community may send donations directly for a specific placement or project.

#### **Intangible Resources**

- The good reputation of volunteers in local communities is what makes our work possible. This reputation has been earned over years of dedicated volunteer contribution.
- This is supported by the combined knowledge of our extensive staff network.

# Our Medical Management Plan Goals in Bolivia for 2017-2018

The following goals have been selected from a list of seven by our local staff and partners. Each placement and volunteer may be working on one or more of these goals, in line with our Medical Ethics Policy and taking into account the volunteer's qualifications and level of experience. We arrange workshops, outreaches and assist with independent research projects as a means of working towards each of these goals.



# **Encourage an Understanding of Medical Practices and Promote an Exchange of Medical Knowledge**

Many of our Medical volunteers have no or little experience within the medical field. Their project allows them to gain invaluable insight into the healthcare system and procedures within a developing country, as well as prevalent local diseases. We aim to create a platform for a true cultural exchange, with volunteers learning from local staff as well as sharing their experiences with one another.



#### Improve Access to Basic Healthcare for Disadvantaged Groups

In a country with a large number of people still living under the poverty line, access to even basic healthcare can be a privilege. Despite free treatments in hospitals, the lack of education and prevention campaigns limit the scope of reach. Through our outreach programme, we aim to provide basic healthcare to some of these vulnerable groups as well as raise awareness about some of the more pressing health issues facing the country.



#### **Promote Awareness of Non-Communicable Diseases**

Non-Communicable Diseases (NCDs) are the primary cause of death around the world, with over 35 million deaths each year. NCDs are estimated to account for up to 59% of deaths in Bolivia. Changes of lifestyles has increased the risk of cardiovascular diseases and diabetes, so raising awareness about the severity of these healthcare problems is key in tackling them. We aim to educate around these diseases and promote healthier lifestyle choices to limit their growth during health education campaigns and clinical sessions.



#### Improve the Quality of Healthcare Provided to Patients

Thanks to volunteers' work and occasional donations of materials and equipment to local institutions, we are able to help improve the quality of care provided to patients. Volunteers with prior experience and who prove themselves to be committed and proactive will lend a hand and become an extra workforce alongside permanent staff in understaffed institutions. Volunteers without experience will have a vital role to play in the bedside care of patients, improving the quality of service they receive simply by taking the time to speak with them and learn their medical history.

### How we achieve our goals

#### **Assessment**

Through specially designed reports and structural research, we pinpoint locally relevant issues. This information will help us determine the methods and areas for intervention within local communities.

#### Identify areas of need

Through research and data gathering, we can identify the areas that most need human or material resources. This helps volunteers to know which healthcare topics need further education as well as which ailments are most affecting local communities, so that targeted intervention can be organised.

### <u>Assess</u>

- Country data & statistics
- Medical reports data
- Placement visits

# **Identify areas** of need

- Country & community data
- Staff and volunteer feedback

# Targeted Intervention

- Application of plans
- Assessment of impact through Outreach reports

### Planning & Training

- Workshops
- Tasks List
- Resources: Volunteer Resources Database + office materials

### **Targeted intervention**

Through our steady stream of volunteers year round, we are continuously targeting the areas of need determined by our data. Although a 4 week volunteer might not see a tangible difference in the time they are there, we are able to show that over longer time frames each and every volunteer contributes to long-term, sustainable impact.

### **Planning and Training**

Based on the areas of need we create Task Lists, workshops and community outreaches to direct our impact to where it is most needed. Resources are designed by volunteers and these are shared on the Volunteer Resources Database.